CONTACT REQUEST

Complete and mail this form to: Industry Expert Program, Contractors State License Board, P.O. Box 26000, Sacramento, CA 95826.

Please contact me during the recruitment period for the classifications listed below. Daytime Telephone Number Specialty/Classification(s). Name (please print) License Number Address/Zip.

am interested in participating in the Industry Expert Program in the following role(s):

Enforcement-Related Functions

For More Information

For more information about the Industry Expert Program, or to request an application, call CSLB's Enforcement division at 916.255.4027, visit www.cslb.ca.gov, or write to:

Industry Expert Program Contractors State License Board P.O. Box 26000 Sacramento, CA 95826 **DEPARTMENT OF CONSUMER AFFAIRS**



CONTRACTOR

Industry Expert Program





13P-042/0810

CSLB's Industry Expert Program

The Industry Expert Program's statewide pool of licensed tradespeople provides a variety of essential services. Experts are compensated for their time.

When investigating consumer complaints, the Board's Enforcement division sometimes asks trained members of its Industry Expert Program to inspect projects and render opinions on specific items of complaint. These industry experts are either appropriately licensed or registered professionals such as contractors, engineers, architects, landscape architects, geologists, and accountants, or interpreters and manufacturers' representatives with skills and/or expertise that CSLB may require in specific investigations or criminal prosecutions.

Participation

- Complaint Investigation
- Mandatory Arbitration
- Voluntary Arbitration
- On-Site Negotiation
- Administrative Hearings
- License Exam Development

Typical Assignments

- Inspect and analyze construction projects subject to complaints
- Provide expert opinion and testimony about specific complaint items and accepted trade standards

- Consult on license exam development
- Help establish and maintain acceptable industry standards

Recruitment

CSLB's industry experts roster includes professionals from specific geographic areas of California in each of the Board's contractor license classifications. Additional participants are recruited and trained, as needed, according to license classification or profession and geographic location. Recruitment periods are advertised in the Board's *California Licensed Contractor* newsletter and other industry publications.

Although contractors may only be selected to become an industry expert during applicable recruitment periods, they can indicate their interest in participating anytime by submitting the attached Contact Request form.

Participation Requirements

To be selected for the program, applicants must be:

- A qualifier for at least 5 years on a current contractor license that is free of unresolved licensing and enforcement actions;
- Knowledgeable about currently accepted trade standards in their areas of expertise;
- Able to provide effective verbal communication;
- Able to write an effective expert opinion; and
- Able to testify at arbitration or disciplinary hearings, as needed.

